

FREQUENTLY ASKED QUESTIONS

Q Who can purchase tickets to the Homeless Family Center drawing?

A You must be 18 years or older and have a valid driver's license to be eligible.

Q How much does a ticket cost?

A Suggested minimum donation is \$20.00 per ticket.

Q How many tickets can I purchase?

A You may purchase as many tickets as you want. Keep in mind; you improve your odds of winning by purchasing multiple tickets and you help the Homeless Family Center provide programs and services with each ticket purchased.

Q How do I purchase tickets?

A There are six convenient ways to purchase your Car Drawing tickets:

1. Order online at www.HomelessFamilyCenter.com and click on the Buy Car Drawing tickets link to order through our secure page. You may pay for your tickets with PayPal. You may purchase tickets online until 5pm on December 15, 2010.
2. Order by calling or visiting the Homeless Family Center 772-567-5537, 720 4th Street Vero Beach, FL 32962 Monday thru Friday, 8:30AM – 5:00PM except from noon – 1pm. You may pay for your tickets with cash, check or credit card (American Express, Visa, Master Card or Discover). You may purchase tickets until 5 pm on December 15, 2010.
3. Order by calling or visiting Vero US1 Nissan 772-778-3600, 946 US Highway 1, Vero Beach, FL 32962 Monday thru Friday 9:00am – 5:00pm. You may pay for your tickets with cash, checks or credit card (American Express, Visa, Master Card or Discover). You may purchase tickets until 10:00am on December 17, 2010. (Cash or check only on December 16th and 17th)
4. Order by calling or visiting Route 60 Hyundai 772-569-6004, 8575 20th Street, Vero Beach, FL 32966 Monday thru Friday 9:00am-5:00pm. You may pay for your tickets with cash, check or credit card (American Express, Visa, Master Card or Discover). You may purchase tickets until 10:00am on December 17, 2010. (Cash or check only on December 16th and 17th)

5. Order by mail: Print and mail the entry form located at www.HomelessFamilyCenter.com by clicking on the "Buy Car Drawing" tickets link. You may also call the 772-567-5537 and request an order entry form be mailed to you for completion.
6. Purchase at these bank branches and business locations: (cash or check only)

Marine Bank

- 571 Beachland Blvd., Vero Beach FL 32963 (772) 231-6611
- 1450 US Highway 1, Vero Beach FL 32960 (772) 778-6713

Seacoast National Bank

- 5555 20th Street, Vero Beach FL 32966 (772) 564-8800
- 1206 Highway 1, Vero Beach FL 32960 (772) 564-8818
- 752 S. US Highway 1, Vero Beach FL 32962 (772) 564-8801
- 3730 37th Terrace #102, Vero Beach FL 32960 (772) 231-4218
- 2940 Cardinal Drive , Vero Beach FL 32963 (772)231-4218
- 6030 20th Street, Vero Beach, FL 32966 (772) 563-4000
- 1901 S. US Highway 1, Ft. Pierce FL 34950 (772) 466-3400
- 1110 Roseland Road, Sebastian FL 32958 (772) 581-1341
- 2001 US Highway 1, Sebastian, FL 32958 (772) 569-4000

SunTrust

- 2231 Indian River Blvd., Vero Beach FL 32960 (772) 562-9812
- 1716 Highway A1A, Vero Beach, FL 32963 (772) 234-7600
- 800 43rd Avenue SE, Vero Beach, FL 32968 (772) 562-9242

First People's Bank

- 4000 20th Street, Vero Beach, FL 32960, (772) 770-0090

Business Locations:

- Vincent's Restaurant & Pizza, 516 21st Street, Vero Beach, FL 32960 (772-569-4333)
- Lemon Tree, 3125 Ocean Drive, Vero Beach, FL 32963 (772) 231-0858
- Field House Training, 672 Old Dixie Highway, Vero Beach, FL 32961 (772) 584-3994
- Bliss Boutique, 956 Beachland Blvd., Vero Beach, FL 32963 (772) 231-2321
- Vein Therapies , 3770 7th Terrace, Vero Beach, FL 32960 (772) 567-6602

Q When will I get my tickets?

Online orders: If you provided us with an e-mail address you will receive a Thank You confirmation as well as a transaction approval confirmation from your credit card company immediately. If you did not provide us with an e-mail address, you will only receive a transaction approval confirmation from your credit card company. Your tickets will be processed and mailed out to you within (10) business days. If you do not receive your tickets within (10) business days, please call (772) 778-3600 to check on the status of your order. Please remember, you are not required to have your ticket stub if you win the car as proof of entry. We require a valid driver's license for proof of identity.

Mail orders: Please allow (10) days for ticket delivery from the time you mailed your order entry to us. If you do not receive your tickets within (10) days, please call (772) 778-3600 to check on the status of your order. Please remember, you are not required to have your ticket stub if you win the car as proof of entry. We require a valid driver's license for proof of identity.

Telephone Orders: Your tickets will be processed and mailed out to you within (10) business days. If you do not receive your tickets within (10) business days, please call (772) 778-3600 to check on the status of your order. Please remember, you are not required to have your ticket stub if you win the house as proof of entry. We require a valid driver's license for proof of identity.

Purchasing in Person: You will receive your tickets stubs immediately after you complete your ticket purchase. Please remember, you are not required to have your ticket stub if you win the car as proof of entry. We require a valid driver's license for proof of identity.

Q What happens if I lose or misplace my ticket stubs?

A You are not required to have your ticket stub if you win the car as proof of entry. We require a valid driver's license for proof of identity. If you do lose your ticket stub, please be advised we are not able to reproduce duplicate ticket stubs for your records.

Q Do I need to be present at the drawing to win?

A You do not need to be present to win. We immediately call, email and send a certified letter to notify the winner. You may also check the website at www.HomelessFamilyCenter.com four (4) hours after the ticket drawing which is held at approximately 11:30am on Friday, December 17, 2010, to verify the winner.

Q How will the winners be notified?

A We immediately call, email and send a certified letter to the winner of the prize to ensure that the winner is notified. Winner must claim prize no later than 5 p.m. seven (7) calendar days after the receipt of the certified letter. If a prize is not claimed within such time, the next drawn ticket will be awarded the prize subject to that next winner claiming the prize within seven (7) calendar days of the receipt of the certified letter.

Q When is the latest I can get tickets?

Online: You may purchase tickets online until 5 pm on December 15, 2010. Please keep in mind you will not have your ticket stubs for the drawing, but will receive them in the mail within (10) business days.

Telephone orders: You may purchase tickets by calling 772-778- 3600 until 5:00pm on December 15, 2010. Please keep in mind you will not have your ticket stubs for the drawing, but will receive them in the mail within (10) business days.

In person at Homeless Family Center: You may purchase tickets at Homeless Family Center until Wednesday, December 15, 2010 at 5pm.

In person at Seacoast National Bank, Marine Bank and SunTrust: You may purchase tickets from your favorite teller at a bank branches until Friday, December 10, 2010 at 5pm.

In person at Vero US1 Nissan and Route 60 Hyundai: You may purchase tickets from Vero US1 Nissan and Route 60 Hyundai until Friday, December 17, 2010 at 10 am. (Cash or checks only on December 16 and 17th)

In person at Vincent's Restaurant & Pizza, Bliss Boutique, Lemon Tree, Field House Training, and Vein Therapies: You may purchase tickets from these business locations until December Friday, December 10, 2010 at 5pm.

Q Is my ticket entry a tax-deductible donation?

A The IRS has decided that amounts paid for chances in raffles, lotteries or similar drawings for prizes are not gifts, and do not qualify as tax deductible charitable contributions.

Q How much will I have to pay in taxes?

A There is a tax liability associated with winning any prize, however, we are not tax professionals and would advise you to consult your local tax professional as to the tax liability involved with winning the car.

Q Are there any other costs the winner is responsible for?

A Yes, the winner is responsible for all applicable taxes, title, fees, insurance plus any related federal tax on the car. Winner will be issued an IRS Form W-2G.

Q Where can I get additional information about the Homeless Family Center, program and services?

A By visiting www.HomelessFamilyCenter.com

Q What are the Rules and Regulations governing the 2010 HFC Car Drawing?

A CAR DRAWING RULES AND REGULATIONS

Tickets are \$20 each (suggested minimum donation) to the Homeless Family Center located at 720 4th Street, Vero Beach, FL 32962.

6000 tickets will be sold. All proceeds will benefit the Homeless Family Center

Tickets are available starting August 19, 2010.

All 2010 HFC car drawing tickets are entered into the drawing for the 2010 Nissan Sentra SR at approximately 11:30a.m, December 17, 2010, at the Vero US1 Nissan, 946 S. US1, Vero Beach, FL 32960.

A winner must be 18 years of age or older and have a valid driver's license.

All purchasers must be 18 years of age and have a valid driver's license.

Winner selected at random from eligible ticket entries will be notified by phone, email and certified letter.

Winner must notify the Homeless Family Center or Vero US1 Nissan no later than seven (7) days after the receipt of the certified letter.

If prize is not claimed within seven (7) days of the receipt of the certified letter, then the next drawn ticket will be awarded the prize. The next drawn winner will have seven (7) days after receipt of the certified letter to claim the prize.

In event of a challenge, the winner will be selected by Homeless Family Center Board of Directors and its decision shall be final.

Winner will allow the Homeless Family Center to use their name and picture and/or likeness for promotional purposes.

The winner need not be present to win.

No purchase or contribution is necessary to enter drawing. Ticket may be obtained by written request only stating "no contribution" with business size, self-addressed, stamped return envelope to Homeless Family Center, Car Drawing P.O. Box 650855, Vero Beach, FL 32965-0855, limited to one per person. Individual in whom entry is to be registered must make request; requests by one individual for another for "no contribution" entries are not eligible. Ticket must be completed and returned by mail and received before entry cut-off to be eligible to enter drawing.

Entry cut-off is as follows:

- Homeless Family Center, December 15, 2010, 5pm
- Seacoast and National Bank, Marine Bank, First People's Bank and SunTrust Bank, December 10, 2010, 5pm
- Vero US1 Nissan and Route 60 Hyundai, December 17, 2010, 10am
- Vincent's Restaurant & Pizza, Bliss Boutique, Lemon Tree, Field House Training, and Vein Therapies, December 10, 2010, 5pm

All entries must contain name, mailing address, and phone number to be valid.

Everyone who is eligible can win.

Prize was derived from a donation by Treasure Coast Imports Inc. to the Homeless Family Center.

The drawing will be held on Friday, December 17, 2010 at approximately 11:30am at Vero US1 Nissan.

Winner wins the 2010 Nissan Sentra SR.

The winner is responsible for all applicable taxes, title, fees, insurance plus any related federal taxes the car within thirty days of winning the car. Winner will be issued an IRS Tax Form W-2G.

The winner must pay the taxes before receipt of the prize. If the winner refuses to pay these fees, the winner will forfeit the car and a new winner will be drawn.

Tickets may be obtained at

- In person at the Homeless Family Center, Vero US1 Nissan, Route 60 Hyundai, Marine Bank, Seacoast National Bank, First People's Bank and SunTrust branches. In person at the following Vero Beach business locations: Vincent's Restaurant & Pizza, Bliss Boutique, Lemon Tree, Field House Training, and Vein Therapies.
- On line at www.HomelessFamilyCenter.com
- By mail by writing to 1) Homeless Family Center Car Drawing, P O Box 650855, Vero Beach, FL 32965-0855 2) Vero US1 Nissan, 946 US Highway 1, Vero Beach, FL 32962 or 3) Route 60 Hyundai 772-569-6004, 8575 20th Street, Vero Beach, FL 32966
- In person at events and venues sponsored/attended by Homeless Family Center

A valid drawing ticket does not have to be presented in order to claim the prize.

Winner must show proof of identification showing that he/she is the same person named on the winning drawing ticket or the legal representative of the person named on the ticket.

The winner is responsible for taking local delivery of the car at Vero US1 Nissan.

Void where prohibited by law.

A copy of the official registration and financial information may be obtained from the Division of Consumer Services by calling 1-800-435-7352 toll-free within the state of Florida. Registration does not imply endorsement, approval, or recommendation by the State of Florida.

Copies of, or questions regarding, rules and regulations may be obtained by written request with a self-addressed, stamped return envelope to the Homeless Family Center or on the website at www.HomelessFamilyCenter.com